



2143

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Bickerstaff, et al.                      Art Unit : 2143  
Serial No. : 09/471,964                              Examiner : Alina Boutah  
Filed : December 23, 1999  
Title : REAL-TIME PERFORMANCE ASSESSMENT OF LARGE AREA NETWORK  
USER EXPERIENCE

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF MARCH 10, 2005

Please amend the above-identified application as follows:

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date of Deposit

May 6, 2005

Signature

M. L. Kessel

Typed or Printed Name of Person Signing Certificate

Melissa Kessel